

Safety

Dangerous Goods Policy

We will transport certain types of dangerous goods, but only if they are packaged by you in accordance with the Limited Quantities (LQ) exemptions under ADR and our requirements for packaging.

We will NOT carry:

- Goods exceeding limited quantities
- Products identified as packing group 1 (PG I)
- Explosives (Class 1) - except 1.4S
- Toxic Gases (Class 2.3)
- Organic Peroxides (Class 5.2)
- Infectious Material (Class 6.2)
- Radioactive Material (Class 7)
- Products which have not been correctly packaged and labelled.

Requirements for Customers Packaging Dangerous Goods

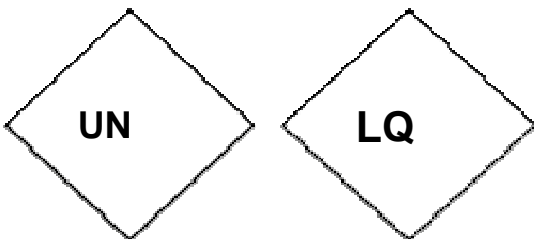
LQ goods must be packaged in combination packaging. Loose items such as pots of paint or plastic drums cannot be accepted.

Goods must be placed in a sturdy, sealed outer package such as a cardboard box. The outer box must be capable of protecting the goods inside through the normal forces to be expected during road transport (e.g. stacking).

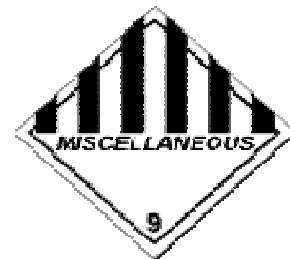
The internal receptacles and the outer box must be within the limits prescribed according to the LQ code. Contact us for more information.

Labelling Requirements

The outer package must display:



UN number or LQ mark for mixed goods



Hazard class warning label(s) - optional

An orientation marking (if a liquid)



(this way up).

The proper shipping name of the substance: - e.g. **Sodium Nitrate**.

A return address.

Please refer to us if sending Dangerous Goods abroad as there are certain restrictions which will require verification and authorisation before these goods can be accepted by Fiveways Express.

Extract from Terms & Conditions

Consignments

No consignment will be accepted for carriage which contains:

- Bullion
- Antiques
- Cashiers or Travellers Cheques
- Currency
- Stamps
- Firearms including but not limited to replicas, imitations and blank firing pistols
- Explosives
- Money Orders
- Tobacco and tobacco products
- Precious Stones or Metals
- Negotiable instruments in bearer form

We accept no liability for loss, damage, mis-delivery, non-delivery or late delivery of the same

Our transit system is not suitable for carrying consignments containing;

- Glass
- China
- Ceramics
- Pottery
- Stoneware
- Fossils
- Works of Art or similar materials

We accept no liability for damage caused to the same

Unless agreed in writing before transit commences we will not cover consignments containing:

- Perishable goods
- Food
- Liquids
- Paints
- Inks
- Plants
- Drugs (prescription and medicines)
- Alcoholic Beverages
- Animals or animal parts
- Insects

We accept no liability for loss, damage, mis-delivery, non-delivery or late delivery of the same

General Exclusions – in Brief

We will not be liable to you for any loss, damage, mis-delivery, non-delivery or delayed delivery of any consignment which occurs as a direct or indirect result of:

- The consignment being insufficiently or improperly packaged
- The consignment being incorrectly or insufficiently addressed or labelled
- Delay or cancellation of ferries, flights or railway transport
- Failure by a consignee to accept delivery of a consignment
- Delays in or refusal of Customs clearance

Time Limit for Claims

We will not be liable for damage, loss, mis-delivery or non-delivery of any consignment unless you notify us of the same within:

- 3 working days after completion of the delivery if the consignment or part of is damaged; or
- within 7 working days of the date of delivery (or the due date for delivery if the whole consignment has been lost) in all other cases you must make a written claim within 14 days of the date of delivery (or the due date for delivery) of the Consignment concerned;

Where liability is accepted by Fiveways Express, you acknowledge that a claims excess will apply to each and every claim and that the first £50 of any such liability will not be recoverable. See full Terms and Conditions.